

# Supply Chain Trends for 2024

## Introduction

In the rapidly evolving landscape of supply chain management, certain overarching themes have emerged as key drivers shaping the industry in 2024. These include an increased emphasis on risk resiliency, a growing focus on sustainability, the importance of transparency and predictability, and the transformative power of digitization and artificial intelligence (AI).

## Supply Chain General Predictions

### Risk Resiliency is Here to Stay

The disruptions witnessed in recent years have underscored the importance of building resilient supply chains capable of withstanding unforeseen challenges. Companies will continue to prioritize risk management strategies to mitigate the impact of disruptions and ensure business continuity.

### Sustainability is Top of Mind

Environmental concerns and societal expectations are driving companies to adopt sustainable practices across their supply chains. From reducing carbon emissions to minimizing waste, sustainability initiatives will be integral to supply chain operations in 2024 and beyond.

### Transparency and Predictability are the Enablers

Transparent and predictable supply chains are essential for building trust among stakeholders and optimizing efficiency. Companies will leverage technologies and data analytics to enhance visibility into their supply chains, enabling better decision-making and improved collaboration.

### Digitization and AI are the Game Changers

The integration of digital technologies and AI is revolutionizing supply chain management, enabling automation, optimization, and predictive capabilities. Embracing digitization and AI-driven solutions will be crucial for staying competitive in the rapidly evolving landscape of supply chain management.

## Top 7 Supply Chain Trends in 2024

### Trend 1: Generative AI in Operations

In 2024, one of the prominent trends reshaping supply chain operations is the integration of Generative Artificial Intelligence (AI). This advanced AI application goes beyond traditional predictive analytics by generating new insights and optimizing operational processes autonomously. From demand forecasting to inventory management, Generative AI promises to revolutionize efficiency and decision-making in supply chain operations.

## **Actions to Take for this Trend**

- Invest in Generative AI technologies and platforms tailored to supply chain operations.
- Collaborate with AI experts to develop and deploy AI models specific to operational challenges.
- Train and upskill employees to leverage AI insights and integrate them into decision-making processes.
- Continuously monitor and refine AI algorithms to ensure optimal performance and adaptability.

## **Trend 2: AI-enabled No Touch/Low Touch Planning**

With the increasing complexity of supply chain networks, companies are turning to AI-enabled planning solutions that minimize manual intervention. These systems leverage AI algorithms to automate planning processes, reducing human errors and optimizing resource allocation. By enabling "no touch" or "low touch" planning, organizations can enhance agility, responsiveness, and overall efficiency in their supply chain management.

### **Actions to Take for this Trend**

- Evaluate and implement AI-driven planning solutions compatible with existing systems and processes.
- Customize AI algorithms to suit the unique planning requirements of the organization.
- Provide training and support to employees to effectively utilize AI-enabled planning tools.
- Establish clear governance protocols to ensure data integrity and consistency in planning outcomes.

## **Trend 3: The Critical Role of Data**

Data has always been essential in supply chain management, but in 2024, its significance reaches new heights. The proliferation of IoT devices, sensors, and advanced analytics tools generates vast amounts of data, offering unprecedented insights into supply chain performance. Leveraging this data effectively becomes crucial for making informed decisions, optimizing processes, and mitigating risks across the supply chain ecosystem.

### **Actions to Take for this Trend**

- Identify and prioritize data sources relevant to supply chain decision-making.
- Invest in data management and analytics capabilities to collect, analyze, and derive insights from large datasets.
- Implement data visualization tools to communicate key metrics and trends effectively.
- Foster a data-driven culture within the organization, emphasizing the importance of data quality and integrity.

## **Trend 4: Transparency and Visibility Beyond Tier 1 and 2**

Supply chains are becoming increasingly interconnected and globalized, necessitating greater transparency and visibility beyond traditional Tier 1 and Tier 2 suppliers. Companies are focusing on enhancing transparency throughout the entire supply chain, from raw material sourcing to final delivery. By collaborating with suppliers and leveraging technology solutions, organizations aim to mitigate risks, ensure compliance, and build trust among stakeholders.

## **Actions to Take for this Trend**

- Conduct comprehensive supply chain mapping exercises to identify and assess risks across all tiers.
- Collaborate with suppliers to improve data sharing and visibility throughout the supply chain network.
- Implement advanced tracking and monitoring technologies to enhance transparency and traceability.
- Establish mechanisms for regular audits and assessments to ensure compliance and accountability.

## **Trend 5: Low-Code Platforms**

In 2024, there's a growing trend towards adopting low-code platforms for developing supply chain applications. These platforms empower business users with minimal coding expertise to create custom solutions tailored to their specific needs. By reducing the dependency on IT resources and accelerating the development cycle, low-code platforms enable organizations to quickly adapt to changing market dynamics and innovate more effectively.

### **Actions to Take for this Trend**

- Evaluate and select low-code platforms suitable for supply chain application development.
- Provide training and support to non-technical users to enable them to build custom solutions using low-code platforms.
- Foster collaboration between business users and IT teams to ensure alignment with organizational objectives and technical standards.
- Continuously iterate and improve low-code applications based on user feedback and evolving business requirements.

## **Trend 6: ESG and Scope 3 Emissions**

Environmental, Social, and Governance (ESG) considerations are increasingly influencing supply chain strategies in 2024. Companies are placing greater emphasis on reducing Scope 3 emissions, which encompass indirect emissions from their value chain activities. By incorporating ESG criteria into decision-making processes and collaborating with partners to improve sustainability practices, organizations aim to mitigate environmental impacts and meet stakeholder expectations.

### **Actions to Take for this Trend**

- Conduct a comprehensive assessment of Scope 3 emissions across the supply chain.
- Collaborate with suppliers and partners to identify opportunities for reducing emissions and improving sustainability practices.
- Integrate ESG criteria into supplier selection and procurement processes.
- Monitor and report on progress towards ESG goals and targets, fostering transparency and accountability.

## **Trend 7: Electric Vehicles, Transport, and Logistics**

The transition towards sustainable transportation solutions, such as electric vehicles (EVs), is gaining momentum in 2024. From last-mile delivery fleets to long-haul transportation, companies are exploring electric alternatives to reduce carbon emissions and mitigate the environmental impact of logistics operations. By investing in EV infrastructure, optimizing logistics networks, and embracing

green transportation technologies, organizations strive to achieve both environmental and cost-saving benefits.

### **Actions to Take for this Trend**

- Evaluate the feasibility and cost-effectiveness of transitioning to electric vehicles for transportation fleets.
- Invest in charging infrastructure and renewable energy sources to support electric vehicle adoption.
- Optimize logistics networks and routes to maximize the efficiency of electric vehicle operations.
- Collaborate with government agencies and industry partners to advocate for supportive policies and incentives for electric vehicle adoption in the logistics sector.

### **Conclusion**

As we navigate the complexities of the modern supply chain landscape, it is evident that embracing technological innovation and sustainable practices will be critical for success in 2024 and beyond. By staying abreast of emerging trends and taking proactive measures to adapt, companies can position themselves to thrive in an increasingly competitive and dynamic environment.